

# InstilHealth.com VPAT

(Voluntary Product Accessibility Template)

\*Excludes the web pages for the Providers and Agents sites.

Last Updated: 1/15/2025

Electronic & IT Accessibility Standard	Category	Section 508 Rule	Supporting Features	Exceptions and Remarks	Support Status
1194.22 (a)	Web-based Intranet and Internet Information and Applications	A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Partially Supports. Text equivalents exist for non-text elements that are required to comprehend content or to facilitate navigation, with some exceptions.	Some icons and images are missing alternative text.	Partially Supported
1194.22 (b)	Web-based Intranet and Internet Information and Applications	Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	No multimedia presentations are present.	No applicable checkpoints	Not Applicable
1194.22 (c)	Web-based Intranet and Internet Information and Applications	Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported. All information is conveyed regardless of color.	Visual checks required	Supported
1194.22 (d)	Web-based Intranet and Internet Information and Applications	Documents shall be organized so they are readable without requiring an associated style sheet.	Pages are readable without the associated style sheets, however there are rule failures.	No failures	Supported
1194.22 (e)	Web-based Intranet and Internet Information and Applications	Redundant text links shall be provided for each active region of a server-side image map.	Supported. Redundant text links are provided.	No failures	Supported
1194.22 (f)	Web-based Intranet and Internet Information and Applications	Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supported. Client-side image maps are used instead of server-side image maps	No failures	Supported

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1194.22 (g)	Web-based Intranet and Internet Information and Applications	Row and column headers shall be identified for data tables.	Partially Supports. Row and column headers contain identifying information that is available to assistive technology, with some exceptions.	No failures	Supported
1194.22 (h)	Web-based Intranet and Internet Information and Applications	Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable in most areas, but there a few warnings	Tables use markup to associate data and header cells, but has no summary	Supported
1194.22 (i)	Web-based Intranet and Internet Information and Applications	Frames shall be titled with text that facilitates frame identification and navigation.	Not Supported. Frames do not have text titles that facilitate frame identification and navigation.	A few IFRAME's do not have element content & a TITLE attribute	Mostly Supported
1194.22 (j)	Web-based Intranet and Internet Information and Applications	Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported. Pages are designed to avoid causing screen to flicker	Pages do not have the blink element.	Supported
1194.22 (m)	Web-based Intranet and Internet Information and Applications	When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Supported. Pages do not provide links to plug-ins or applets.	Text indicating where to download special reader for PDF files is not present. However modern browser	Supported
1194.22 (n)	Web-based Intranet and Internet Information and Applications	When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supported. Assistive technology cannot access the information and functions required for completion and submission of electronic forms designed to be completed on-line.	A few INPUT and LABEL elements do not use the ALT, TITLE, or LABEL attribute. LABELs need correct 'FOR' definitions.	Mostly Supported

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1194.22 (o)	Web-based Intranet and Internet Information and Applications	A method shall be provided that permits users to skip repetitive navigation links.	Supported. Assistive technology can skip repetitive navigation links.	No failures. Skip navigation link provided.	Supported
1194.31 (a)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Partially Supports. Some operations and functions for information retrieval require user vision. These operations and functions may not be available to assistive technology used by people who are blind or visually impaired.	Refer to other items marked "Partially Supported" or "Not Supported" for more information.	Partially Supported
1194.31 (b)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Partially Supports. Some operations and functions for information retrieval require visual acuity greater than 20/70. These operations and functions may not be available to assistive technology used by people who are visually impaired.	Refer to other items marked "Partially Supported" or "Not Supported" for more information.	Partially Supported
1194.31 (f)	Functional Performance Criteria	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Partially Supports. Site does not require fine motor control or simultaneous actions, and is operable with limited reach and strength, with some exceptions.	Refer to other items marked "Partially Supported" or "Not Supported" for more information.	Partially Supported
1194.41 (a)	Information, Documentation, and Support	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Documentation not available.	Documentation not available.	Not Supported

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1194.41 (b)	Information, Documentation, and Support	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Documentation not available.	Documentation not available.	Not Supported
1194.41 (c)	Information, Documentation, and Support	Support services for products shall accommodate the communication needs of end-users with disabilities.	Customer Advocates are available to assist users with alternative communication needs.	Support services support alternative communication needs.	Supported